

Online Privacy Policy

Effective Date: November 2, 2020

Last Revised on: August 1, 2025

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Introduction

Republic Bank & Trust Company, and its subsidiaries, (collectively, "Republic Bank," "Our" or "We") respect your privacy and are committed to providing a transparent notice of our privacy practices.

As you review this Online Privacy Policy, here are a few general principles to keep in mind:

- Republic Bank primarily offers personal, household or family financial products or services. If you are a consumer or customer of a personal, household, or family financial product or service, separate privacy practices may apply. Please refer to our [Privacy Notice](#), here.
- If you are a California resident and not a consumer or customer of a personal, household, or family financial product or service, information we collect about you and your rights with respect to that information are described in the [Privacy Notice and Disclosure for California Residents](#), here.
- This policy describes the types of information Republic Bank may collect from you offline or when you visit our websites, including www.republicbank.com (our "Website") and our practices for collecting, using, maintaining, protecting, and disclosing that information.
- Our online services are designed and intended to be accessed from the United States.

Please read this policy carefully to understand our policies and practices regarding your information and how We will treat it. This policy may change from time to time (see Changes to Our Privacy Policy). If you have questions after reviewing this policy, please contact us at InfoSecurity@republicbank.com.

This policy applies to information We collect:

- on this Website;
- in email, text, and other electronic messages between you and this Website;
- through mobile and desktop applications you download, which provide dedicated non-browser-based interaction;

- when you interact with our employees or associates in person or on the phone, or through our call centers;
- when you provide us information offline, *for example* when you visit a bank branch location; and
- when you interact with our advertising and applications on third-party websites and services.

Information We Collect About You

We collect several types of information from and about you, including:

- **Information provided by you**, such as name, address, email address, telephone number, social security number, education, employment, financial information, username/password, limited location information (for example, a zip code to help you find a nearby ATM), and other personally identifying information.
- **Information provided by third parties** about you, such as from credit reporting agencies, lead generators, and tax preparation servicers; and
- **Information collected automatically** as you navigate through the site. Information collected automatically may include usage details, IP addresses, your internet connection, the equipment you use to access our Website, and information collected through cookies, web beacons, and other tracking technologies.

Republic Bank Mobile

For your convenience, Republic Bank offers you the ability to access some of our products and services through mobile applications and mobile-optimized websites (“Republic Bank Mobile”). When you interact with us through Republic Bank Mobile, we may collect additional information such as unique device identifiers for your mobile device, your screen resolution and other device settings, information about your location, and analytical information about how you use your mobile device. We will ask your permission before collecting certain information (such as precise geo-location information) through Republic Bank Mobile.

How We Use Your Information

- Processing applications and transactions;
- Verifying your identity (such as when you access your account information);

- Presenting our Website and its contents to you;
- Providing you with information, products, or services that you request from us;
- Providing you with notices about your account;
- Carrying out our obligations and enforcing our rights arising from any contracts entered into between you and us, including for billing and collection;
- Working with marketing partners to provide you with products or services that may be of interest to you;
- Preventing fraud and enhancing the security of your account or our online services;
- Responding to your requests and communicating with you;
- Managing your preferences;
- Performing analytics concerning your use of Our online services, including your responses to Our emails and the pages and advertisements you view;
- Providing you tailored content and marketing messages;
- Operating, evaluating and improving Our business (including developing new products and services; improving existing products and services; performing data analytics; and performing accounting, auditing and other internal functions);
- Fulfilling any other purpose for which you provide it and in any other way We may describe when you provide the information;
- Complying with and enforcing applicable legal requirements, relevant industry standards, contractual obligations and our policies;
- For any other purpose with your consent; and
- For any other purposes that we may specifically disclose at the time you provide, or we collect your information.

We may also use data that We collect on an aggregate or anonymous basis (such that it does not identify any individual customers) for various business purposes, where permissible under applicable laws and regulations.

Disclosure of Your Information

We may disclose information that Republic Bank collects, or you provide as described in this privacy policy:

- to our subsidiaries and affiliates, subject to our [Privacy Notice](#);
- to contractors, service providers, and other third parties We use to support our business;
- to retailers and other third parties to market to you, subject to our [Privacy Notice](#);
- to a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of Company's assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which Personal Information held by Company about our Website users is among the assets transferred;
- to fulfill the purpose for which you provide it (for example, to service your financial account, to process your inquiry regarding a Republic Bank product or to purchase a home.);
- for any other purpose disclosed by us when you provide the information; and
- for any other disclosure with your consent.

We may also disclose your Personal Information:

- to comply with any court order, law, or legal process, including to respond to any government, regulatory, or law enforcement request;
- to enforce or apply our Terms and Conditions and other agreements, including for billing and collection purposes; and
- if We believe disclosure is necessary or appropriate to protect the rights, property, or safety of Company, our customers, or others (this includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction).

We may disclose aggregated information about our users, and information that does not identify an individual.

Consumer Financial Privacy Notice

If you have inquired about or obtained a personal or household financial product or service from Republic Bank, please also carefully read Republic Bank's consumer [Privacy Notice](#) that applies to you below to understand how your information is protected.

Children Under the Age of 16

Our Website is not intended for children under 16 years of age. No one under age 16 may provide any information to or on the Website. We do not knowingly collect Personal Information from children under 16. If you are under 16, do not use or provide any information to or on this Website or through any of its features. If We learn We have collected or received Personal Information from a child under 16 without verification of parental consent, We will delete that information. If you believe We might have any information from or about a child under 16, please contact in one of the ways provided in the Contact Information section, below.

Social Security Number Protection Policy

Social Security numbers are classified as "Confidential" information under Republic Bank's Information Security and Privacy Policies. As such, Social Security numbers may only be accessed by and disclosed to Republic Bank associates and others with a legitimate business purpose in accordance with applicable laws and regulations. Social Security numbers, whether in paper or electronic form, are subject to physical, electronic, and procedural safeguards, and must be stored, transmitted, and disposed of in accordance with the provisions of the Information Security Policy applicable to Confidential information. These restrictions apply to all Social Security numbers collected or retained by Republic Bank in connection with customer, employee, or other relationships.

Data Security

We have implemented reasonable measures designed to secure your Personal Information from accidental loss and from unauthorized access, use, alteration, and disclosure. The safety and security of your information also depends on you. Where We have given you (or where you have chosen) a password for access to certain parts of our Website, you are responsible for keeping this password confidential. We ask you not to share your password with anyone.

Changes to Our Privacy Policy

It is our policy to post any changes We make to our privacy policy on this page.

Contact Information

To ask questions or comment about this privacy policy and our privacy practices, contact us at:

Tel: 1-888-584-3600

E-mail: InfoSecurity@republicbank.com